



MailBox Plus™

From Solica Consulting

The indispensable add-on for shrinking the GoldMine Mailbox

- Searches and displays E-mail records meeting certain criteria:
 - Date
 - User
 - Linked/Unlinked
 - Duplicate subjects
 - Size
 - Subject
 - Attachments
- Allows records to be selected and deleted
- Optionally deletes history records and linked attachments
- **New to 1.2.1** Finds unlinked files in Mailbox\Attach and TmpLinks and lets you delete/move them

Used repeatedly, this indispensable utility lets you clear up your MailBox and associated contact sets.

Most of the functionality of MailBox is shown on the main screen.

MailBox Plus - Connected to MailBox table in c:\program files\goldmine\gmbase

File Edit Help

Selection Criteria

Date Range 01/01/88 to 21/05/04 Use ReclD All/Attachments
 All Records
 Only with Attachments

User Size greater than 5 K

Duplicates Subject Linked UnLinked Received Sent

Content And

Maximum records to retrieve 100

Actions

Scope
 Delete to End
 Delete Highlighted
 Delete All

1 Selected
 Delete Attachments
 Delete Contact History

Search Count Abort Exit

Search Results

USERID	Sent/received	To/From	Subject	Date +	Time	Size
PAULR	Sent To	Pat Paulson <	re: Installing Goldmine 4.0 to NT 4.0 Server	14/12/1998	21:06:09	923
PAULR	Received From	Pat Paulson <	Installing Goldmine 4.0 to NT 4.0 Server	14/12/1998	21:27:10	1798
PAULR	Received From	John Beresfor	FW: Outline Plan	15/12/1998	11:52:02	5749
PAULR	Sent To	John Beresfor	re: FW: Outline Plan	15/12/1998	13:45:17	488
PAULR	Sent To	Mr John Eastc	ACT, Outlook and Goldmine	16/12/1998	16:48:37	1712
PAULR	Received From	Tony Lidgate	:Jewellers On Line (JOL)	21/12/1998	12:58:14	1862
PAULR	Sent To	Dr Jonathan E		06/01/1999	17:30:26	599
PAULR	Sent To	John Beresfor	re: Potential Customer Mailings are attached	08/01/1999	12:14:41	652
PAULR	Received From	Justin Diver <	re: US Dimension	08/01/1999	03:21:52	3629
PAULR	Sent To	Justin Diver <	re[2]: US Dimension	08/01/1999	14:41:20	613
PAULR	Sent To	Mr Alan Wood		12/01/1999	15:42:08	551
PAULR	Sent To	Dr Jonathan E	Thanks	16/01/1999	21:02:11	1245
PAULR	Received From	Neil Rotherhai	RE: Thanks (priv)	18/01/1999	09:21:00	2304
PAULR	Sent To	Dr Neil Rother	Proposal	21/01/1999	12:59:32	1524

Record Count : 100

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MailBox Plus™

Using MailBox Plus is simply and intuitive:

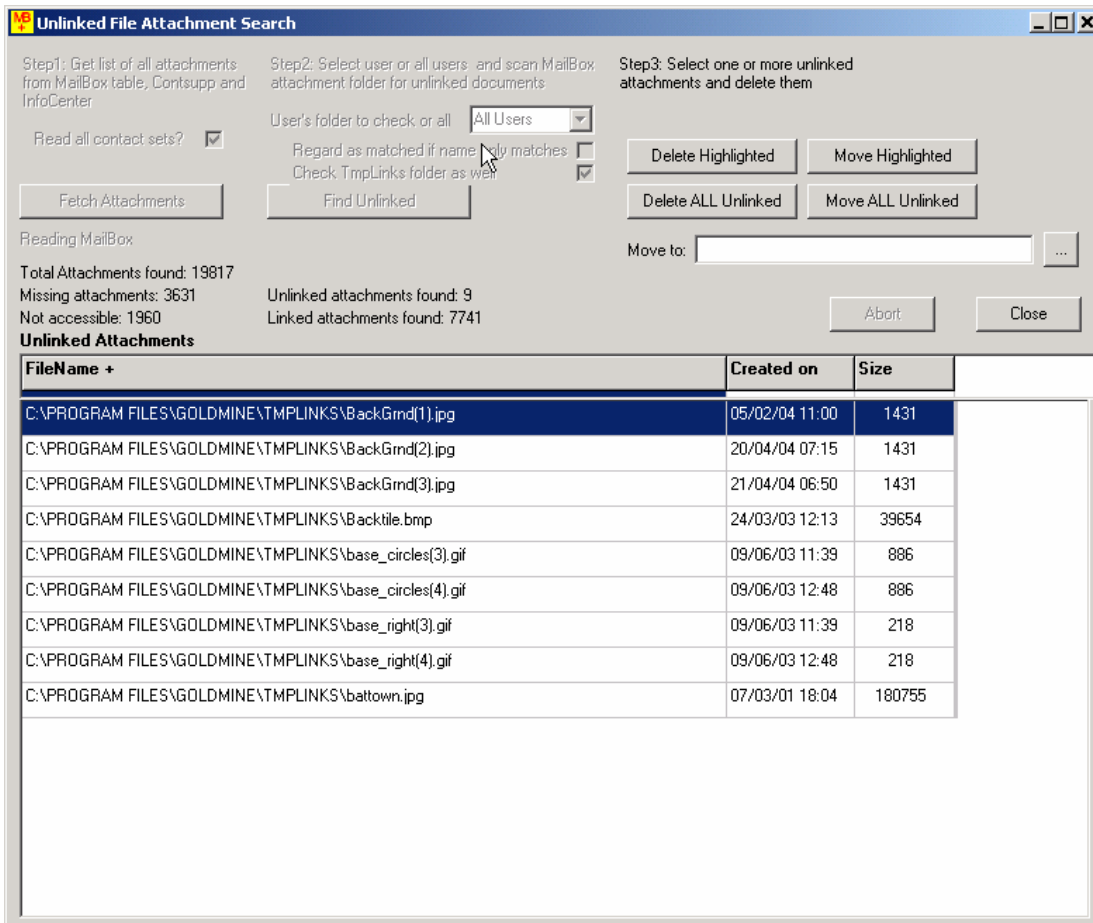
1. You set selection criteria using the top left panel
2. Clicking Search displays the e-mail records in the bottom grid.
3. You select one or more records which your review shows are no longer required and click Delete

Repeating this process reduces the size of the MailBox. Careful use can locate multiple or duplicate e-mails such as spam or newsletters, letting you delete all of them or perhaps all except one.

The Unlinked File functions leads you through a simple dialog with three steps, as shown in the screen shot below.

1. It builds a list of all linked attachments in MailBox, InfoCenter and one or all contact sets (Linked tabs)
2. It checks the MailBox Attachments folder and optionally the TmpLinks folder. Any attachments found there which are not linked to those found in step 1 are listed, can be sorted and previewed.
3. The unlinked attachments can be selected and deleted or moved.

Typically these files are attachments from mailbox records which have been deleted though they can also arise from deleted entries in the Links tab or InfoCenter.





MailBox Plus™

Background - Why MailBox Plus?

GoldMine's e-mail functionality is immensely powerful. Using industry standard POP3 and SMTP protocols, it makes it easy to send and receive e-mails to customer, prospects and others. A major strength of this is that incoming and outgoing e-mails are stored against the customer record, giving a full picture of communications with the customer.

But this has a downside. All such e-mails are stored in the Mailbox table and, where linked to contacts, in the History table. The Mailbox table in particular can get easily filled up with junk mail, casual chat, large e-mailed attachments and similar items.

Unlinked files are also a consequence of this way of doing things and arise not only because of deleted e-mail records but also because of deletion of Links tab entries and perhaps InfoCenter entries. MailBox plus now lets you delete these.

So ideally you'd like to be able to search out records meeting certain criteria and delete them. But GoldMine provides no facilities for this. So at Solica, developers of Details Plus, the world's best selling GoldMine add-on, we've developed MailBox Plus.

Common Questions

Which versions of GoldMine are compatible with MailBox Plus? MailBox Plus works with GoldMine BCM 5.x and GoldMine Sales and Marketing (all versions) and all versions of GoldMine Business Contact Manager 6, running on xBase or SQL databases.

Is MailBox Plus sync aware? Yes. All record deletions are written in a fully sync aware manner and will sync to other sites/laptops if sync settings are set appropriately.

Will MailBox Plus deal with international versions of GoldMine? Yes, but all dialog is in English. This may be changed in a future release.

Licensing and Pricing

MailBox Plus is priced primarily on a site basis, linked to the master GoldMine licence number on your system, with some variation depending upon the total number of GoldMine licences on the main site. Payment is normally via credit card, charged in pounds and converted to your local currency by your card provider. **Note that these prices are for the complete site licence - you only need one licence.**

Total number of GoldMine licences	Credit card price for orders sent to Solica.
1-5	£210 (about US\$380)
6-10	£360 (about US\$640)
11-24	£540 (about US\$960)
25+	£1000 (about US\$1790)

Note that the mail record search and delete functions of MailBox Plus will only run on the central GoldMine system with a GoldMine licence as shown in help About beginning with E or D, such as E-0010-12345678. Use on undocked systems or subsites is not supported and it will not run. However normally mail record deletions will sync out to undocked systems.

The unlinked attachments functions will work on undocked and subsites as typically they will need to be run on all sites.



MailBox Plus™

If you increase the number of licences across one of the band boundaries above, MailBox Plus may become unlicensed and give the evaluation messages. A new licence will be issued on payment of the licence price difference. VAT is charged for UK orders and in certain rare cases for orders within the European community.

Please note that for orders direct from Solica are charged in pounds and then converted to your local currency by your card provider. Conversions are approximate and vary with time!

Reseller terms are available to approved GoldMine resellers.

Licences can be purchased via faxed, telephone or written orders to Solica in the UK, quoting a valid MasterCard, Visa or American Express number, with the order form included in the evaluation kit. Please do not e-mail credit card numbers as we cannot currently accept these for security reasons.

New versions, but not necessarily new releases, will be produced and will be able to be downloaded from the web site. If substantial enhancements are made we may declare it a new release and reserve the right to charge an upgrade fee, but this is not expected to occur.

Evaluation

You can download a free evaluation copy of MailBox Plus at www.solica.com. This will work on any GoldMine system and PC and is fully functional except that it cannot actually delete records and only a small number of records are displayed, though the full count of records is shown. It can be converted to a full version by simply purchasing an unlock code – the evaluation and full version software are the same.

Ordering

The MailBox Plus evaluation contains an order form, accessible via Start |Program Files|MailBox Plus|View Order Form. There is also a downloadable order form on our web site. Simply fill this out, giving details of your GoldMine licence number and a credit card, then fax to our offices. We'll e-mail you an unlock code and mail you a receipt. Order from your GoldMine reseller or from Solica directly.

Contact Details

For further information please contact Solica by any of the means shown below:

E-mail	info@solica.com	
Telephone	International +44 1732 377700	UK 01732 377700
Fax:	International +44 1732 350444	UK 01732 350444
Post:	Solica Consulting Limited 13 Tonbridge Chambers Pembury Road Tonbridge Kent TN9 2HZ, England	



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